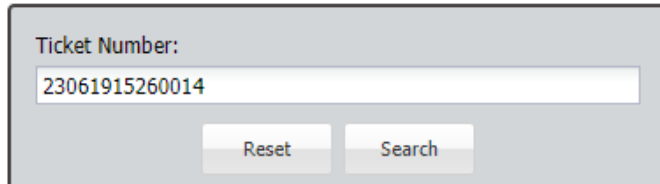


Viewing Locate Request Ticket Response Status Information

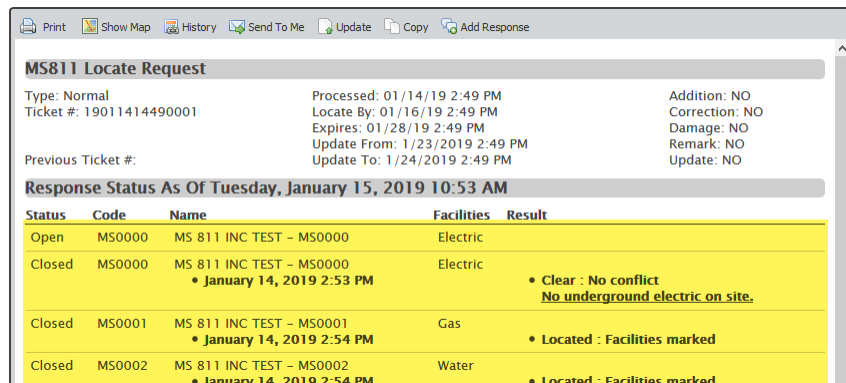
Go to <https://geocall.ms811.org/geocall/portal> → Follow the steps below. If you have the ticket number, login is not required.

- Click Find Tickets → Enter ticket # → Click Search



Ticket Number:
23061915260014
Reset Search

- Ticket information will be displayed in the panel on the right and current response information will be listed under “Response Status”.



MS811 Locate Request

Type: Normal
Ticket #: 19011414490001

Processed: 01/14/19 2:49 PM
Locate By: 01/16/19 2:49 PM
Expires: 01/28/19 2:49 PM
Update From: 1/23/2019 2:49 PM
Update To: 1/24/2019 2:49 PM

Addition: NO
Correction: NO
Damage: NO
Remark: NO
Update: NO

Previous Ticket #:

Response Status As Of Tuesday, January 15, 2019 10:53 AM

Status	Code	Name	Facilities	Result
Open	MS0000	MS 811 INC TEST - MS0000	Electric	
Closed	MS0000	MS 811 INC TEST - MS0000 • January 14, 2019 2:53 PM	Electric	• Clear : No conflict No underground electric on site.
Closed	MS0001	MS 811 INC TEST - MS0001 • January 14, 2019 2:54 PM	Gas	• Located : Facilities marked
Closed	MS0002	MS 811 INC TEST - MS0002 • January 14, 2019 2:54 PM	Water	• Located : Facilities marked

Tip: Quickly open a ticket in the portal by clicking on the ticket # hyperlink located in the top left corner of either a locate request confirmation email or a response status email.



MS811 Locate Request For AUTOEMAIL

Type: Normal

Ticket #: [24032912390001](#)

Sequence #: 1

Positive Response Actions

The following is a list of response actions the utility can select from when submitting response information.

Response Actions	Description
Located	Facilities marked
Clear	No conflict
On Site Meeting Request	The utility representative is requesting to be on-site during excavation
Locate Delayed	The only legal reason for locating to be delayed is if a utility line can only be located by excavation (see MS excavation law section 77-13-9). When lines are only locatable by excavation, the operator has an additional 2 working days to locate them.
Located to Meter Only	The utility did not mark private property beyond the meter

System Response Actions

The following is a list of response actions that are automatically posted by the MS811 system.

Response Actions	Description
Overdue	The utility did not submit a response by the required Locate By date/time
No Response	The utility did not submit a response before the ticket Expires date/time

Non-Participant	The utility is not currently participating in Positive Response
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System Response Triggers

MS law requires that all utility companies submit response information to the MS811 Positive Response Information System (PRIS). The MS811 system automatically posts the following response actions when a utility is not in compliance with positive response requirements.

- A response must be submitted by the Locate By date/time on the locate request ticket. If the utility fails to do so the system will post an **Overdue** response for that utility.
- The system posts **No Response** for any utilities that do not submit a response by the Expires date/time on the locate request ticket.
- A **Non-Participant** response is immediately posted, for any utilities that have not signed up to participate in Positive Response.

Contact Us

Contact the [MS811 Team](#) at (601) 362-3887 or (601) 368-1150 any time a utility has not marked, submitted a response, or contacted you by the required date/time or if you have Positive Response questions.